



## Frequently Asked Questions

### Can I use my own tags alongside bitse.io software?

Yes, any tag can be used with bitse.io software, but only if they are not previously encoded.

### Can this software be customized to my specific needs?

Bitse.io can be customized for your solutions. To discuss specific customization of the platform, contact us at [bitse@identiv.com](mailto:bitse@identiv.com)

### Do I login to a web application or desktop software?

It's a hosted service via the web.

### How are you addressing data privacy concerns with this solution?

All interactivity with an end user is fully opt-in. The system does not capture data without permission.

### Is this product complimentary to other SaaS products?

Yes. It can fully integrate into other platforms and tools - ask your sales rep for more details on your specific needs.

### Will I be notified of updates to the platform, or will they automatically install?

All updates are conducted via a push notification.

For more information,  
visit [bitse.io](http://bitse.io)

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Or contact us today,  
[bitse@identiv.com](mailto:bitse@identiv.com)

